



# COVID-19 CAPABILITIES

As the COVID-19 crisis continues to evolve and impact our lives in every way, we understand the tremendous strain this has, and will put on our health systems. We stand with you and we're here to help. During these unprecedented times, several clients have reached out for help to address resource shortages (expertise and bandwidth) in the following areas:



## CLINICAL ENGINEERING/LABS

- Respiratory/Ventilator Techs
- Sterilization & Central Processing Teams
- Lab Specimen Processors
- COVID-19 Test Kit Setup
- Lab Analysts/Technicians



## EMR/EDUCATION

- Application Builders/Analysts (ED, Radiology, Lab, ADT, Billing, Core Clinical, etc.)
- Training, Coordination, & Scheduling
- eLearning/WBT Development
- Virtual Classroom Training



## HELPDESK & SERVICE DESK

- Command Centers
- Call Centers



## DESKTOP & FIELD SERVICES

- Laptop Depots & Imaging
- Drive-Thru Swab Set-up & Optimization
- EMR Technical Dress Rehearsal at New Locations



## DIGITAL, WEB, & MOBILE

- Mobile & Web Developers to Assist with End-User Traffic



## SECURITY

- Work from Home Efforts
- Phishing Prevention & Security



## NETWORK

- Fortifying Your Network Infrastructure



## TELEHEALTH

- Device Setup



## REVENUE CYCLE

- Pre-registration/Registration
- Scheduling
- Patient Access Customer Service Centers

- RN Case Managers
- Clinical Documentation Improvement (CDI)
- Charge Capture & Charge Processing
- Medical Coding

- Claims Submitters & Medical Billers
- Accounts Receivable & Follow up
- Denials & Appeals Specialists
- Utilization Review RNs



Contact your local Account Executive or email [questions@medasource.com](mailto:questions@medasource.com) or [questions@brooksource.com](mailto:questions@brooksource.com) to learn more about how we can help